# PR Service Centre

Breathing new life into your HVAC system.

www.prservicecentre.in

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# Director's Corner

## A Visionary's Journey: The Story of Mr. M.D. C. Patel

Mr. M.D. C. Patel, the visionary founder and chairman of PR Service Centre, embarked on his journey in 1980, starting as a dedicated technician at a leading HVAC company. His passion for engineering and his relentless pursuit of excellence soon propelled him to greater heights.

In 1992, Mr. Patel took a leap of faith and established his own company. With a small team of skilled engineers, he began to build a strong foundation for the future. By 1995, the company had grown significantly, employing over 50 dedicated professionals.

As the HVAC industry evolved, Mr. Patel recognized the importance of innovation. He embraced cutting-edge technologies and industry trends, ensuring that the company remained at the forefront of the industry. This forward-thinking approach has been instrumental in the company's continued success.

Today, PR Service Centre stands as a testament to Mr. Patel's vision and leadership. His unwavering commitment to quality, customer satisfaction, and employee development has shaped the company's culture and values.



**Mr. MD.C.Patel**
**Managing Director**

# About Company

**Who We Are :**
At P.R. Service Center, we provide comprehensive HVAC solutions, including expert maintenance, design & contracting, infrastructure, and spare parts services. Our highly skilled team is dedicated to delivering top-notch service and ensuring optimal performance of your HVAC systems. We prioritize safety, quality, and customer satisfaction in our work.

**Our Experience :**
Have a working experience of more than 35 years in the field of Air Conditioning. Today we are privileged to connect with thousands of customers with exceptional services provided. We have more than 3 branches in India. Our mission is to provide quality design, installation, and service for Heating, Ventilation, and Air Conditioning (HVAC) equipment in both commercial and residential markets.





# VALUE STATEMENTS

**01**

## Mission

To provide exceptional products, services & solutions that enhance comfort, efficiency, and sustainability for our customers.

**02**

## Vision

To be India’s No.1 leading provider of innovative HVAC solutions, committed to customer satisfaction and environmental responsibility.

**03**

## ETHICS

Integrity, Innovation, Sustainability, Quality, Reliability and Customer Satisfaction are the values incorporated into P.R. Service Centre’s culture.

**Get in Touch**

# SAFETY & SUSTAINABILITY

## Safety Isn’t Just How We Work—It’s Who We Are

Safety at P. R. Service Centre is a moral obligation not just for leadership, but for all employees. We are passionate in our belief that safety incidents are preventable, and are dedicated to using leading indicator programs to continuously improve safety performance. We spend a significant amount of time on safety awareness and education during new hire orientation. We’re committed to our people just as we are to our customers, and that means developing best practices and complying with regulations that put safety first.

## Efficient + Mindful = Sustainable

P.R. Service Centre encourages environmental leadership by continuing our education in practices that have minimum impact on the environment. Staffed with Professional and experienced crew in multiple (Leadership in Energy and Environmental Design) projects, we have the ability and knowledge to provide successful sustainable outcomes to your most challenging developments.

In addition, we provide Energy Audits to help assess your commercial HVAC system’s performance, tracking data on performance, usage, capacity, efficiency, and opportunity.

# SERVICES

## Commercial

- HVAC Design and Contracting.
- P.R. Service Centre’s Process Flow.
- Parts Inventory.
- Comprehensive Maintenance Contract & Much More.

## Residential

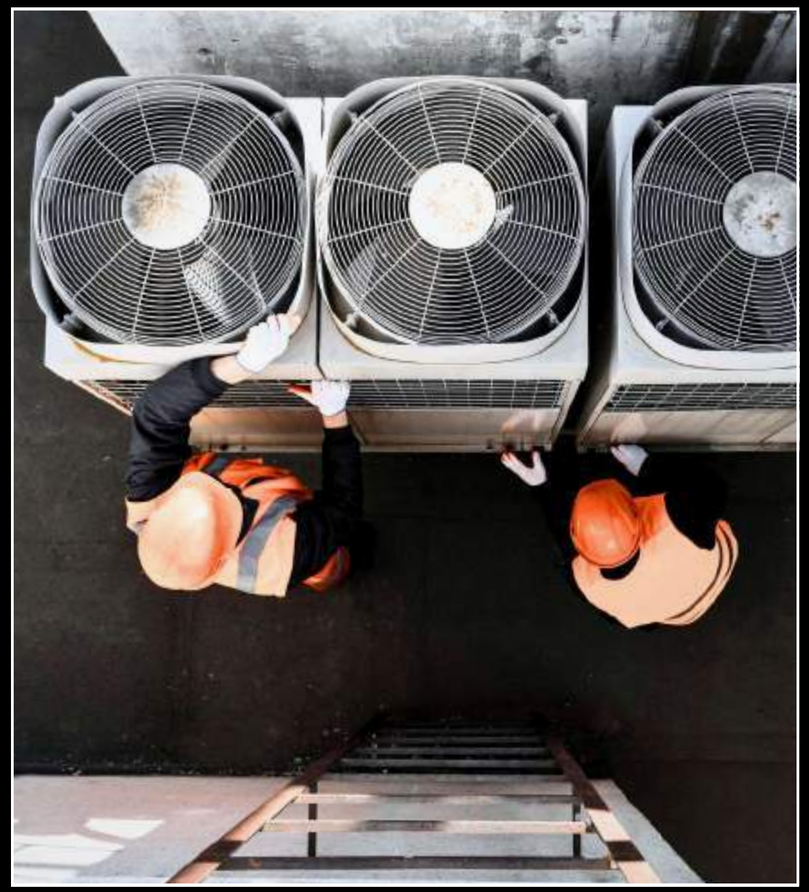
- AC Repairs & Maintenance.
- Installation and Uninstallation.
- Remodel Services.
- Residential General Contract.

DURABLE | EFFICIENT | INNOVATIVE | TRUSTED

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# COMMERCIAL



From Chillers to Room Air conditioners, all of our products fulfill the highest quality standards. Energy efficiency, easy handling & long lifecycles are among the essential features of our every single product. And open communication standards enhance compatibility and easily allow for seamless integration into building automation and control systems, this is how it empowers you to the power of cooling. We offer you all the products you need from just one source. You benefit from consistent installation processes for every single product. Plus, you'll receive support anywhere and anytime, with our tools and apps. designed to make your work as simple as possible. You can now focus on creating perfect places for your customers.

## TYPES OF MACHINES

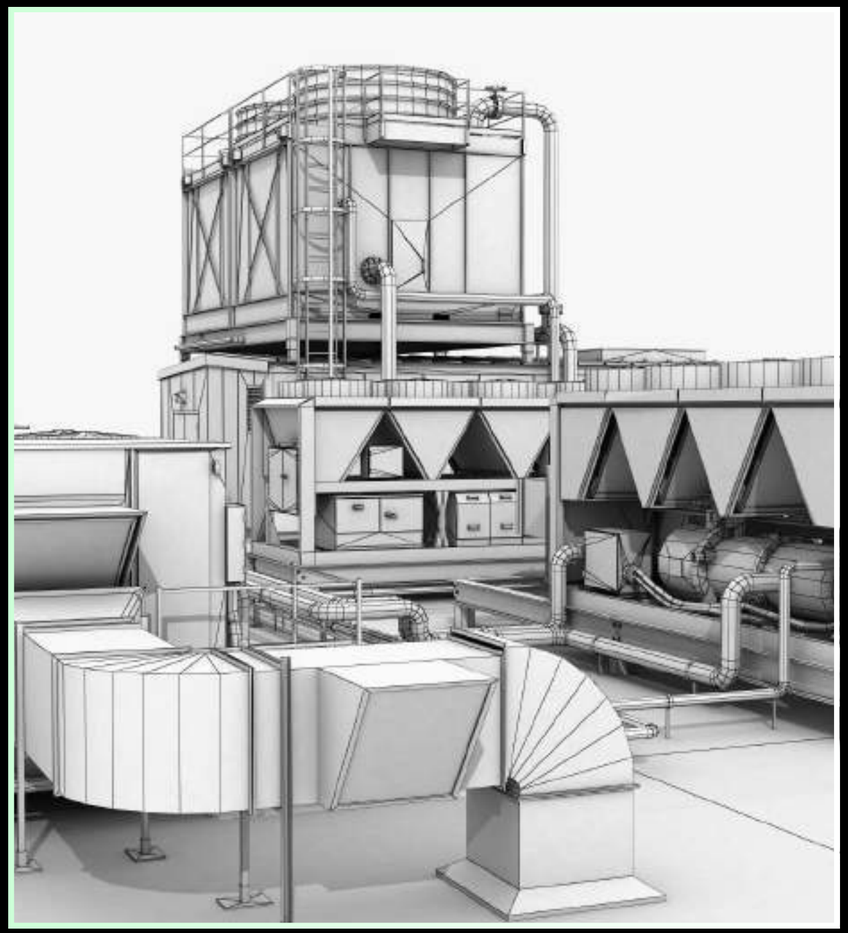
- VRV SYSTEM
- CHILLERS
- DUCTABLE
- PACKAGE UNITS
- CASSETTE UNITS
- COMMERCIAL SPLIT UNIT
- PANEL
- PLC
- AHU
- FCU
- WINDOWS AC
- SPLIT AC & MUCH MORE.....

# HVAC DESIGN & CONTRACTING

It takes a planned approach to make the best indoor environments for air conditioning design and contracting services. PR Service Centre is the best HVAC contracting service in India. We offer a wide range of services, such as design, contracting, installation, and support after the work is done.

We work with leading architects, structural designers, and mechanical engineers to design energy-efficient systems, including air coolers for industrial use, and also for multiple applications like commercial and residential.

We understand the importance of striking the right balance between form and function, and we strive to deliver designs that not only meet but exceed our client's expectations.



# PROCESS FLOW

**01. PROJECT STUDY:**

- Complete site survey
- Understand user's requirement (URS)
- Project deliverable, goals & benefits
- Project quality standards and success metrics
- Risk and issues associated with the project
- Project budget, time and resource constraints
- Customer communication / contact plan

**02. DESIGN & ENGINEERING:**

- Heatload estimation with HAP software
- Machine selection with respect to applications
- Generation of design based report (DBR)
- Schematic/ general arrangement drawing
- System proposal with multiple options
- Technical and commercial evaluations
- Electrical power consumption and ROI
- Electrical and civil requirement sheet

**03. PROJECT EXECUTION:**

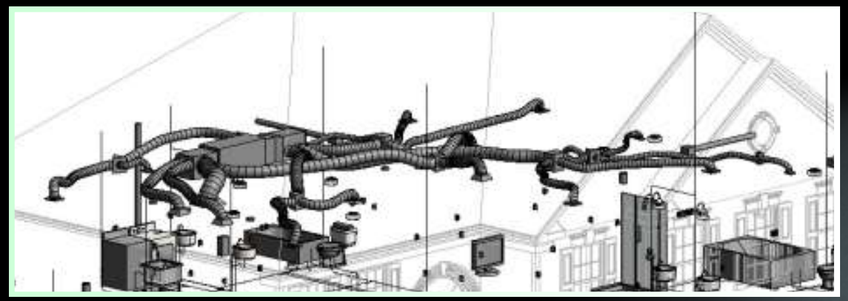
- Detailed shop / Construction drawings
- Work schedule / Bar chart of milestones (MSP)
- Contractual documentation and communications
- Achieving project objectives - Task & Team needs
- Manpower planning - Activity / Productivity index
- Safety management as per EH&S Policy
- Regular quality & quantity analysis

**04. PROJECT & HANDOVER:**

- Testing & commissioning of projects as per standards.
- Faster clearance of snag lists if any
- Testing / Reading with modern tools, Data logger, CFM meter, DB meter Energy meter for days as specified
- Documentation and Validation of Projects (DQ, IQ, PQ, OQ)
- Training of system operation to client's team/user
- Internal handover to the service team and introduction to client
- Handing over of project with service escalation matrix

**05. AFTER-SALES MAINTENANCE & SERVICE:**

- Call attend as per client requirement.
- Normal breakdown carry out.
- Quarterly preventive maintenance service.
- Complete health check-ups.
- Condenser descaling. Evaporator descaling
- All chillersSpare parts supply. oilreplacement. Gas charging, pressure testing vacuuming and preventive maintenance.



# HVAC PARTS INVENTORY

## OUR ONE-STOP SHOP FOR HVAC PARTS

As a leading supplier of HVAC parts in India and one of the biggest Suppliers in Mumbai, we offer a comprehensive range of high-quality components for all your HVAC needs. Our extensive inventory includes parts from renowned brands such as ;
**Daikin, Toshiba, Mitsubishi, Samsung, Bluestar, LG and More...**

## THE TOP BRANDS:

A common issue among business owners and contractors is finding the appropriate replacement part for an air conditioner or heating unit. Unlike many local supply houses, we stock a wide range of HVAC parts from popular & reliable brands.

## PRECISION PARTS, PERFECT PERFORMANCE:

Our comprehensive selection of HVAC replacement parts is specifically chosen for their quality, durability, and compatibility. From fan motors to capacitors, we've got the components that'll help you fine-tune any system.

## PLENTY OF OEM OPTIONS:

Behind every great repair is a skilled professional armed with the right parts. We understand that every repair is unique, which is why we offer both OEM parts from a wide variety of brands. With an eye on efficiency and cost-effectiveness.

## WHAT WE OFFER:

- Extensive Inventory
- Expert Part Selection
- Competitive Pricing
- Fast Delivery
- Technical Support
- Partner with us to keep your HVAC systems running smoothly



# COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT

## YOUR TRUSTED PARTNER FOR COMPREHENSIVE HVAC SOLUTION:

We Are The Expert In Giving The Best Comprehensive Service Since 1992 with impressive Success In Maintaining 10000+ Tonnage of HVAC Systems Under The PR Service Centre's Brand. Our team of skilled technicians is dedicated to keeping your HVAC systems running efficiently and reliably. Our Comprehensive Maintenance Contracts Offer:

**Preventive Maintenance:** Our scheduled maintenance visits ensure optimal performance and extend the HVAC equipment's lifespan.
**Prompt Repair Services:** Our 24/7 emergency services guarantee quick response times to minimize downtime.
**Energy Efficiency Optimization:** We identify and implement energy-saving measures to reduce your operating costs.
**Expert Technical Suprt:** Our knowledgeable technicians are equipped to handle complex issues and provide expert advice.
**Genuine Spre Parts:** As a leading supplier of HVAC parts, we have access to a wide range of original spare parts to ensure quality repairs.



# MAINTENANCE & REPAIR

Preventive maintenance is an inherently sustainable activity. The importance of an effective maintenance program cannot be overlooked because it plays an important role in the effectiveness of productivity. Maintenance may be considered the heath care of equipment.

PR Service Centre's maintenance program gives you a flexibility to choose from variety of contracts designed to meet your requirement based on application and history of maintenance.

Repairing of chillers is a typical PR Service Centre's trained technician's job. Not everybody knows air conditioning and chiller controls. PR Service Centre has developed a big dealer network to support customers.

Stay on top of HVAC maintenance to enjoy cost savings and peace of mind.

- Diagnostic review. Our experts compare equipment condition and performance to that of similar equipment and make data-driven recommendations to improve efficiency.
- Predictive maintenance. Enhance staff expertise with diagnostics that deliver the game-changing ability to predict, diagnose and resolve problems before they affect comfort, critical processes and your bottom line.
- Connected equipment. Connected chillers and other HVAC assets use sensors to gather and analyze equipment data, fueling advanced health and performance diagnostics, identifying optimal timing for maintenance and upgrades, and quantifying operational efficiencies and savings.



# WHY CHOOSE US?

Selecting PR Service Centre means opting for reliability, innovation and effectiveness. Our approach goes beyond mere installation; we specialise in crafting bespoke solutions that ensure flawless functionality and enhance your overall experience, ensuring utmost satisfaction. At PR Service Centre , we are dedicated to providing services that meet and exceed your expectations, ensuring you feel genuinely comfortable in your space. We specialise in heating, ventilation, and air conditioning, with skilled employees focusing on specific areas based on your needs. Our services encompass duct cleaning and maintenance and repair of heating, ventilation, air conditioning, and refrigeration systems.

Have a question? Want to learn more? Feel free to reach out to us by clicking the button.

**Get in Touch**

# RESIDENTIAL



PR Service Centre is the premier provider of residential AC services in India, offering homeowners reliable, efficient, and affordable solutions to keep their air conditioning systems running smoothly year-round.

Here are key points highlighting why PR Service Centre is the top choice for residential AC service:

**EXPERT SOLUTIONS FOR SPLIT AND WINDOW AIR CINDITIONERS**

At PR Service Centre, we offer comprehensive AC services to keep your home cool and comfortable. Our skilled technicians specialize in repairing, installing, and maintaining both split and window AC units. From routine maintenance to emergency repairs, we're committed to delivering top-notch service and customer satisfaction.

**PROMPT AND RELIABLE SERVICE:**

PR Service Centre understands the importance of prompt and reliable service when it comes to residential AC systems. They prioritize timely responses and efficient service delivery, minimizing downtime and ensuring that homeowners can enjoy cool and comfortable indoor temperatures without delay.

# INDUSTRIES WE SERVE



- CORPORATE



- CHEMICAL & PETRO CHEMICAL



- BANKING




- OIL & GAS



- PHARMA



- MANUFACTURING



- DATA CENTRE



## OUR CLIENTS

Munich RE
GROWEL Grauer & Weil (India) Ltd.
SMFG
PROFECTUS CAPITAL
THE LaLiT
इंडियनऑयल
DA MILANO
Braco
NOCIL LIMITED
IGPL
KOHLI
Bombay Dyeing
JB
ROSATOM
HDIL
HEALTH TOTAL Simple - Real - Scientific
NEWGEN One world. One workplace.
SWATCH GROUP
NIDHI GOLD
Samuel Aaron Trading
advait
HRDAntwerp Institute of Gemmology
KUNAL DEVELOPERS

## BRANDS WE WORK WITH

Carrier
HITACHI Inspire the Next
GENERAL
SAMSUNG Air Conditioners
VOLTAS
DAIKIN
MITSUBISHI
TOSHIBA AIR CONDITIONING
BLUE STAR
Johnson Controls
CLIMAVENETA
LG Life's Good
CLIVET
Kirloskar Enriching Lives
TRANE
Panasonic Air Conditioning

# Our National Presence

Established and expanding to metros like Hyderabad and Mumbai



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## Contact Us


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# Thank you.